

# Minutes

## Muswell Hill GP Practice

Patient Partition Group 1

30 June 2020

10.30 on Zoom

Present:

Dimitri (D)

Janet (J)

Joan Smith (JS)

Tim (T)

Dr Amanda Sutton (AS)

Dr Christian Peter (CP)

Dr Neil Manttan (NM)

Anne-Laure Guiot (ALG)

Mark Rowe (MR)

Patient

Patient

Patient

Patient

Muswell Hill Practice

Muswell Hill Practice

Muswell Hill Practice

Penoyre & Prasad (P&P)

Penoyre & Prasad (P&P)

## 1 Introduction to P&P

MR shared presentation given to the GPs at interview

- Some liked the domestic design approach of trying to bring in soft furnishing for comfort and wellbeing.
- Tim didn't like soft furnishing; the priority will be to ease maintenance and keep the place clean and fresh – infection control is important

## 2 Likes and dislikes about current practice

### 2.1 Likes

- Welcoming
- Waiting room is a bright and generous space
- Playing area in meeting room is good
- Consulting rooms are nice, some even have a view on the garden
- Intimate places are good – the simpler the better
- Very friendly house with domestic architecture
- Close to Muswell Hill Broadway
- Pods should be kept, they are very useful

### 2.2 Dislikes

- Stairs too steep – difficult to access for patient with mobility issues
- Corridors are quite narrow – not easy for social distancing
- Buggies, mobility scooters stay out downstairs sometimes unsupervised.
- Rooms usage must be carefully orchestrated, constantly reshuffled to satisfy patient conditions and needs

## 3 Virtual site visit through photos of existing building

### 3.1 External Approach

- Queries raised about parking allowances, drop-off area – allowance yet to be agreed
- External lighting to be checked and enhanced
- Gradient slope on Dukes Mews to be checked, highways to be contacted, pavement to be enhanced for wheelchair accessibility
- Handrails to be added as necessary if slope too steep
- Clear opening of doors should be wide enough for users with wider wheelchairs.
- Signage to both entrances to the site to be clear
- Sign to be added to the canopy above the main entrance
- Canopy above main entrance to be repaired and sheltered area to be improved to provide cover to potential queues outside building. This will also allow cover to the drop-off area.

### 3.2 Ground Floor

- Not all the rooms will be able to have a window as it is a very deep plan, but ancillary spaces, are ideal spaces to be placed in the darker corners. On the other hand, rooms that will have a window will benefit from a very large full height window

- Waiting area location hasn't been decided, it needs to be a bright generous space, the reception should be welcoming and placed on a key location enabling receptionist to manage indoors and outdoors queue
- A play area for younger children is important to maintain
- The small courtyard at the back can be easily improved by adding planting and treat it as a mini garden.
- The secondary entrance on Muswell Hill is not ideal for main patient access and is slightly disconnected from the core of the building. But this generous space could be ideal as a community room or a large group therapy room.
- Corridor width to be more generous than old practice, may allow for people with buggies and mobility scooters to go all the way to the consulting room
- Wish expressed to have dedicated exam room for patient with mobility issues, to allow for wheelchair accessibility and adequate space to transfer from the chair to the couch
- Area to be designed for wider buggies (ie twin buggies) to be 'parked' inside
- Outdoor area designed for mobility scooters to be parked

### **3.3 First & Second Floors**

- The upper floors will be dedicated to staff only
- A staircase and lift will have to be created within the footprint; this will give an opportunity to bring some more natural light into the ground floor

### **4 Date of next meeting**

TBC

Distribution

All present +

Siobhan Moriarty (SM)

PM @ Muswell Hill Practice